

# Along the Danube



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## Introduction



Furtherance of competitivness of human resources for general competitivness of the school's destination

Furtherance of competences and quality of human resources and vocational school students by adjusting the educational system to the needs and demands of the tourist market

Secondary school Dalj

Applicant

Refering topic in the Call for proposal

Overall aim



# Introduction – specific aims



To motivate students to get actively involved in tourism



To develope project based thinking, team building and entrepreneurial skills in students

To place the Municipality of Erdut on the dynamic and competitive tourist market as an attractive destination in east Slavonia



To raise awareness by students and teachers about tourism as an attractive and competitive economic sector



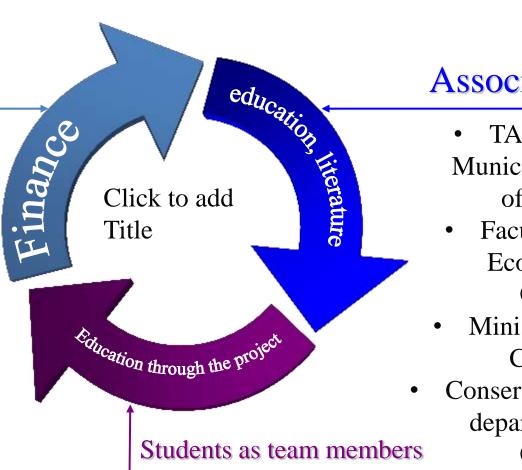


# Introduction



#### Financed by

Ministry of Tourism (15.000 kn)**Tourism Association** of the Municipality of Erdut (3.000 kn)



#### **Associates**

- TA of the Municipality of Erdut
- Faculty of **Economy** Osijek
- Ministry of Culture
- Conservatory department Osijek

8 students of SS Dalj



# Project activities









l.

#### Research

Survey for the stakeholder's interest (February 2014)

2.

#### **Education**

for tour guides at the Faculty of Economy in Osijek (April - June 2014) 3.

#### **Seminars**

in ethnology and archeology (May - June 2014) 4

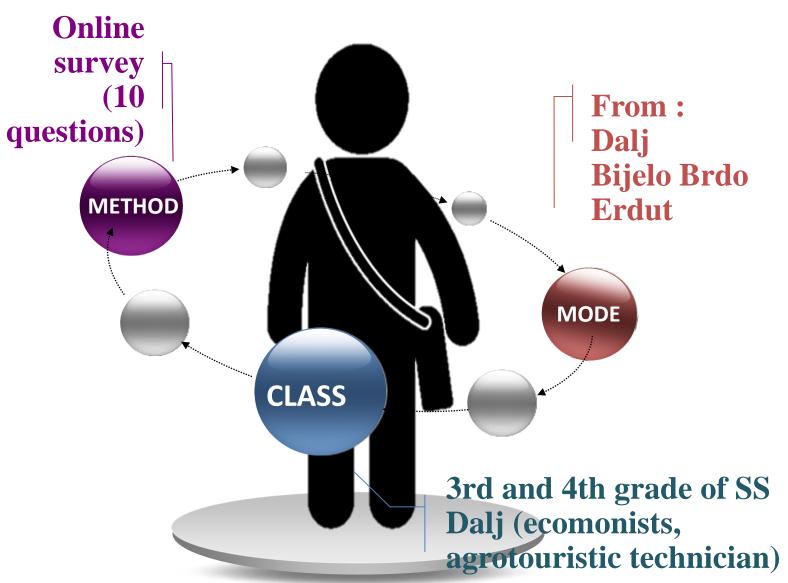
# Visibility actions –

Designing and printing of the brochure ,,Along the Danube" (120 copies)



## Survey for the stakeholder's interest



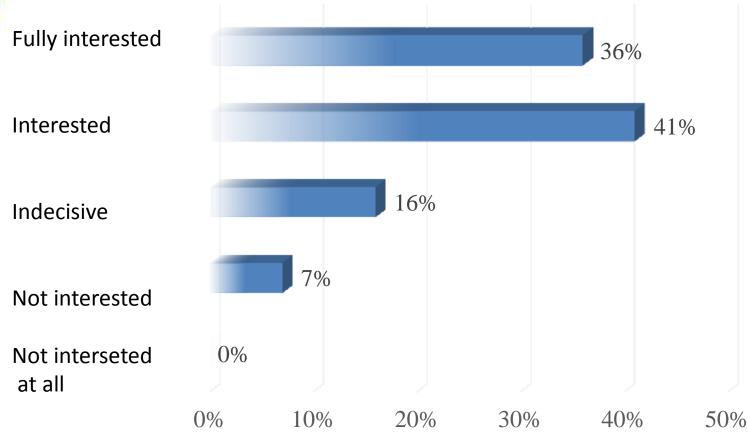




## Survey for the stakeholder's interest



# How many students are interested in the education?





## Survey for the stakeholder's interest



Key motives for gaining the certificate of a tour guide in the Municipality of Erdut

Higher employment possibilities (49%)

Acquiring new skills and knowledge (19%)

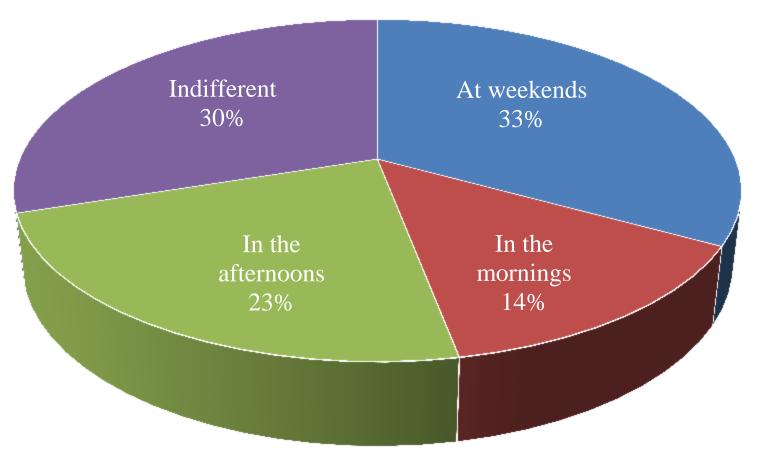
Self – improvement (12%)



Survey for the stakeholder's interest



#### Possible dates to attend the education





# Survey of the stakeholder's interest



# English

Foreign language skills

36% preintermediate level
20% intermediate to
advanced level
18% elementary
level

52% willing
37% fully
willing
elementary
level
29% beginner







3rd grade students,

agrotouristic technicians:

Sofija Ljubojević

4th grade students,

economy:

Jelena Kicoš

Jovana Palančević

Nevena Popović



3rd grade student,

agrotouristic tehnician:

Nandor Bujak

4th grade students,

economy:

Vladimir Bojanić

Stefan Ilić

Dragan Radanović







9 June 2014

- Secondary school Dalj
- lecturer Zvonko Bojčić, dipl. archeologist
- workshop (theory + practical part)

20 May 2014

- Secondary school Dalj
- lecturer Mirela Strahinić, dipl. ethnologist
- workshop (theory + practical part)

March - June 2014

- Faculty of Economy in Osijek
- Seminar: Tour guide and Tourist office manager
- Friday: 5pm 8pm, Saturday: 9am 12am





# **EFOS**



The political system in Croatia;

The Economical system in Croatia;

Basics of tourism and introduction to tourism

management;

Basics of the tourism legislation;

History of Croatia;

Touristic geography of Croatia;

Cultural-historical monuments;

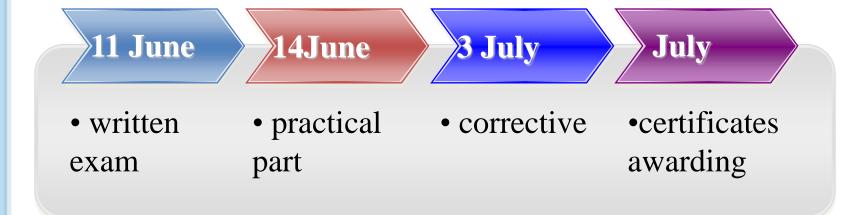
Tourist agencies;

Operation and technical management





All students have successfully passed all exams (in Croatian language + 1 student in English + 1 student in Hungarian language





# Visibility actions





# Brochure "Along the Danube"

#### 120 copies

- Osijek Conservatory department in
- Tourism Association of the Municipality of Erdut
- Available literature
- Public Institute for Statistics



# Further visibilty actions



After project implementation and certificate awarding

Research about project results (after 6 months, after a year)

A sightseeing tour in the Municipality of Erdut for all teachers and students of Secondary school Dalj Dalj

on-line database of tour guides in the Municipality of Erdut

Media (local newspapers, local tv station)



#### Feedback



#### How content are students with the education:

- 7/8 students are **fully content** with the outcomes of the education
- 1 student is **content**

#### **Expectations**:

- 6/8 students fully met
- 2 students– partialy met

# Will you use the acquired knowledge and skills in the future:

• 8 students – positive answer



#### Feedback



Problems which occured during the education:

- 6/8 student none
- 1 student– not sure
- 1 student— some problems (...time-consuming, demanding lectures, a lot of new study materials...)

All 8 students said they would not change their mind but again participate in the education.



#### Conclusion



- The project has contributed in a great way in raising awareness by students, teachers and other stakeholders about the Municipality of Erdut as an attractive tourist destination
- The project enabled extra education, skills and competences and certificates for 8 students
- According to the TA in Erdut there is no online database of tour guides for the Municipality nor professionally educated tour guides